

Mayekawa Deutschland GmbH Untere Bahnhofstr. 38 A - 82110 Germering Tel: +49 (0) 89 5527 989 13 - Email: info@mayekawa.de www.mayekawa.de

Ihr Ansprechpartner Melanie Lange Kontakt Tel: 089.5527.989-13

E-Mail: melanie.lange@mayekawa.de

Mayekawa is a Japanese manufacturer of industrial cooling systems and compressors. Its European headquarters is located in Zaventem (Brussels), Belgium. Mayekawa is also active in the food processing robotics industry. Under the brand name "DAS" the company has a portfolio of several Automated Meat Deboning Machines for poultry and pork. Due to the accelerated growth of this segment, the DAS Food Processing Robotics department is currently looking for a

# Senior Service Engineer (m/f) in Automated Deboning Machines

As a Service Engineer, you will be responsible for the installation, service and maintenance at our customers' sites. You will be responsible for the German market and occasionally help out our pan-European team (primarily in German speaking countries.

#### Key responsibilities and activities:

- executing demonstrations of our products at a prospect's site
- installations and maintenance activities
- writing reports about the results of your activities (e.g. demos, installations, maintenance, etc.)
- training the customer about the day-to-day use and maintenance of their Food Processing Robotics Equipment
- increasing customer satisfaction by conducting courtesy visits, organize follow-up calls, etc.
- assisting the customer in their need of spare parts
- occasionally helping out our pan-European team (primarily in German speaking countries)
- you identify yourself with the Mayekawa "DAS" strategy and support our growth and success

## **Required Education:**

technical vocational training (such as Mechatroniker/in, Techniker/in, Servicemonteur/in, Industriesystemtechniker/in, Elektrotechniker/in, Elektroniker/in, Industriemechaniker/in, or similar)

## Languages:

- excellent knowledge of English is a must
- German (native or fluent)
- knowledge of any other European language is a plus

## Personal qualifications:

- you are customer-oriented and have strong communication skills (e.g. for demos and training)
- electrical and mechanical experience
- you have a strong interest and/or affinity with robotics and automation
- mobility: You are willing to travel frequently (80%) for short job trips, 2 weeks maximum and at the beginning spend longer periods at our Technical Competence Center in France
- you can work independently as well as in a team
- interest and/or experience in the meat processing industry is a plus
- you are available for flexible hours
- you are self-motivated and energetic, and are looking forward to help an expanding department grow even faster

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Phone: +49-89-5527-989-0 Email: info@mayekawa.de Geschäftsführer: Shin Maekawa, Tadashi Kaji Amtsgericht München HRB-189922

VAT No.: DE275546871

UniCredit Bank AG Acc. No.: 10052304 BLZ: 70020270 BIC: HYVEDEMM923 IBAN: DE

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## What we offer:

- room to develop your skills and personality
- a responsible and challenging job
- intensive training phase
- collegial and supportive working atmosphere with an international, open-minded team
- competitive salary, company funded pension scheme, overtime compensation (payment with factor 1.5 or 2 and additionally the possibility to take short-time), meal vouchers, relocation support
- company car for work and private usage, mobile phone (IPhone), laptop

## What we would like to know:

- What do you think you can contribute to our team and success?
- When can you join?
- What is your expected salary?

Please send your CV in English or German to melanie.lange@mayekawa.de, or call us at 089.5527.989-13 or 0151/22360218

We are looking forward to meeting you!

**MAYEKAWA Deutschland GmbH**